

MANIC MONSTERS LTD



KidsFunZone

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www.manicmonsters.co.uk. Company Registered No. 5577303.

Directors: N.E.Whitley and R.C.Whitley. VAT No. 885 3583 76

Privacy Policy

We are a children's indoor soft play centre. We run play sessions throughout the day and organised parties. We offer membership and provide special events throughout the year.

We understand how important your personal information is used and we appreciate your trust in us to do that carefully and with respect.

By attending Manic Monsters Play Centre, booking a party with us, becoming a member or choosing to be on our mailing list, you are accepting and consenting to the practices described in this Privacy Notice. You may choose not to provide the required information but it may limit the service we can provide.

Controllers of Personal Information

We may collect and store personal information provided in order to do the following;

- Ensure security of your family while attending the Play Centre.
- Book a Party
- Become a Member
- Send information of events or services we feel you may be interested in.
- Display customer reviews
- Improve our services; the information we learn from customers helps us personalise and continually improve your experience at Manic Monsters Ltd.

Information You Give Us:

We receive and store any information you enter on our website or give us in any other way. You can choose not to provide certain information but then you might not be able to take advantage of many of our features or services. We use the information that you provide for such purposes as responding to your requests, customising future offers for you, improving our Site and communicating with you.

E-mail Communications:

We store emails to contact you with regards to party bookings and memberships. If we have your permission we will email information to you about events and services we feel

you may be interested in. You can ask us to remove you from our mailing list at any time. Your information will be deleted from our system.

Third Parties:

Information about our customers is an important part of our business and we are not in the business of selling it to others. Any information we keep about you is for our business, we will not pass the information to any other business or individual unless required to by law.

Information we hold:

The information we keep depending on the service you have entered into may be names, addresses, telephone numbers, emails, and Children's names, children's dates of birth, dietary requirements, and special events interests. All this information is used to provide a service. Once the service is complete or has ended, the information is deleted unless there is extenuating reasons such as recording of an incident.

Notices and Revisions

If you have any concern about privacy of Manic Monsters Ltd, please contact us and we will try to resolve the issue for you. Our business changes constantly and our Privacy Notice and the Terms & Conditions will change also. You should check our website frequently to see recent changes.